## LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034 M.Sc. DEGREE EXAMINATION - MEDICAL SOCIOLOGY SECOND SEMESTER - APRIL 2014 **SO 2804 - HUMAN RESOURCE MANAGEMENT IN HOSPITALS** Date: 28/03/2014 Dept. No. Max.: 100 Marks Time : 09:00-12:00 PART A **Explain the following in about 30 words each :** (10 x 2=20 marks) 01. Define hospital 02. Write a short note on "Janana Suraksha Yojana" 03. What is collective bargaining? 04. What is human resource audit? 05. What are the advantages of training? 06. What is "on job training"? 07. Define "Bio-Medical waste" 08. Define "Municipal solid waste" 09. What is meant by "Natural Justice"? 10. What is meant by "Audi Alteram Partem"? PART B Answer any FIVE questions in about 300 words each: (5 x 8=40 marks) 11. Examine the health committees appointed by the Government. 12. Explain the significance of "Health for All" by 21<sup>st</sup> century 13. Examine the role of human resource management in the hospitals. 14. Explain the components and advantages of performance appraisal. 15. Elucidate the purpose of and guidelines for training. 16. Briefly describe the Hazardous waste Management and Handling Rule, 1989. 17. What is management development programme? Describe its principles. PART C Answer any TWO questions in about 1,200 words each: (2 x 20=40 Marks) 18. Discuss the classification of hospitals in India. 19. Analyse the importance of human relation and team work in the hospital.

- 20. Describe the salient features of Environment Protection Act, 1986.
- 21. Critically evaluate the Supreme Court judgment on medical practitioners.

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